

User's Manual

DrivePro Body 10



(Version 2.3)



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1. Introduction |

Thank you for purchasing Transcend's DrivePro Body 10 - an easy to operate wearable video camera that is tailor-made for police officers, security guards and other professionals to capture real time videos and photos of events.

Attached with the convenient 360° rotatable clip to your uniform or jacket, the DrivePro Body 10 features a 160° Wide Angle Lens for the best field of view, and records videos in crystal clear Full HD 1080P (30 FPS) with a F2.8 aperture to ensure both the important details of your actions and those in the camera's field are clearly recorded. The handy snapshot function also allows you to take photos while recording. The infrared LED enhances recording at night and in low light conditions. Transcend's DrivePro Body 10 has a built-in Li-Polymer battery that can record up to 3.5 hours and takes approximately 1.5 hours to be fully recharged. The DrivePro Body 10 bundles with a 32GB Transcend microSD MLC memory card, allowing you to record around 4 hours of Full HD footage without the need to purchase additional storage. In addition, the camera is rugged and IPX4 water resistant, providing extra protection and durability. The DrivePro Body Toolbox™ is exclusively designed for the DrivePro Body 10, featuring a user-friendly interface that allows Windows users to set User Stamp and adjust the settings of the camera and video files to enhance security and reliability.

2. Features |

- Smooth, detailed Full HD 1080P recording at 30fps resolution
- Handy snapshot button to take photos while recording
- 3 million pixels camera
- F2.8 aperture with 160° wide angle lens
- Infrared LED for clear night vision and low light conditions
- Bundled with a 32GB Transcend microSD memory card
- Hi-Speed USB 2.0 connector for easy computer connectivity and fast file transfers
- Record videos in .MOV file format with 15Mbps high video bit rate
- Meets U.S. military drop-test standards and IPX4 water resistant (non-submersible)
- 360° rotatable clip attached for easy operation
- Built-in microphone
- Built-in 1530mAh Li-Polymer battery to record up to 3.5 hours of footage

3. System Requirements |

System requirements for connecting the DrivePro Body 10 to a computer:

A desktop or a laptop with a working USB port

- Windows® 7
- Windows® 8
- Windows® 8.1
- Mac® OS X 10.8.2 or later
- Windows® 10

System requirements for using the DrivePro Body Toolbox:

- Windows® 7
- Windows® 8
- Windows® 8.1
- Windows® 10

4. Getting Started |

■ Function Buttons



■ Charging the DrivePro Body 10

Before use, please ensure that the battery is fully charged. Charge the DrivePro Body 10 via the power supply or USB cable. A solid orange LED light of the warning indicator is visible while charging. The LED light will turn off when fully charged.

To charge the DrivePro Body 10, you can either:

1. Connect the charging USB cable to a wall outlet with the included adapter.
2. Connect the micro USB end to the bottom of the camera and the USB to a computer.

■ Inserting a microSD Memory Card

You must insert a microSD memory card into the Body camera before you can start recording. Please use a MLC-based microSD memory card with 8GB, 16GB or 32GB capacity (Class 10 or above).



1. Insert a microSD memory card into the card slot on the bottom of the camera.

Note: Always format new memory cards before using them for the first time.

WARNING:



1. The DrivePro Body 10 only supports FAT32 file format.
2. Please format the microSD memory card by DrivePro Body Toolbox. Otherwise, be sure to set the Allocation Unit Size to 32 KB if you format the microSD card in other ways.

2. To remove, push to eject the memory card out of the slot.

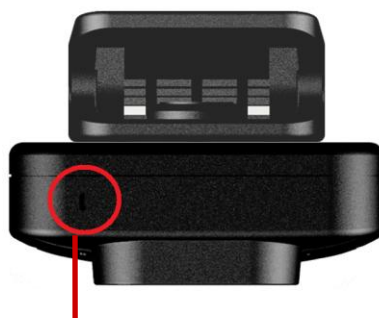
WARNING:



1. Do not remove the memory card during shutdown to avoid damages to the memory card and loss of recorded videos
2. Transcend does NOT take any responsibility for data loss or damage during operation.

■ LED Indicator Chart

Top View



LED	Status	Definition
●	Flashing	Memory Almost Full
●	Flashing	Low Battery
	Solid	Charging

Connected to computer/power

LED	Status	
●	Flashing	Transferring data

Front View



LED	Status	Definition
●	Flashing	Normal Recording
	Flashing Quickly	Event Recording

■ Setting the Date/Time and Video/Photo User Stamp



Before use, you are advised to download and use the DrivePro Body Toolbox™ software to connect to your

computer and set the date/time and video/photo user stamp. By doing so, both date/time and user stamp will be displayed on the recorded videos and photos.

Please see DrivePro Body Toolbox Software section for more details.

5. Recording Videos |

Normal Recording


To start recording, press and hold the  button for 1 second; you will hear 1 beep. The red LED light of the recording indicator will flash during recording. To stop recording, press and hold the  button again for 1 second; you will hear 1 beep. The red LED light will then turn off. One video file is saved for every 3 minutes of recording.




At night or in low light conditions, the Infrared LED mode will be activated automatically; the four Infrared LEDs will then light up. **Please keep the DrivePro Body 10 at least 50 centimeters away from the object to avoid misjudgement of the light condition due to a reflection of LED light.**

Note: Videos recorded with Infrared LED will be in grayscale.

Event Recording

To start event recording, short press the  button once while recording; you will hear 2 beeps (1 short beep and 1 long beep), and the red LED light of the recording indicator will flash faster than in normal recording. The mode will automatically switch back to normal recording after the file finishes recording (depending on the video length set). Video files recorded in event recording are saved in the “Event” folder and are protected from being overwritten.

6. Taking Photos |

To take photos during recording, simply press the  button.



Note: Photos taken with Infrared LED will be in grayscale.

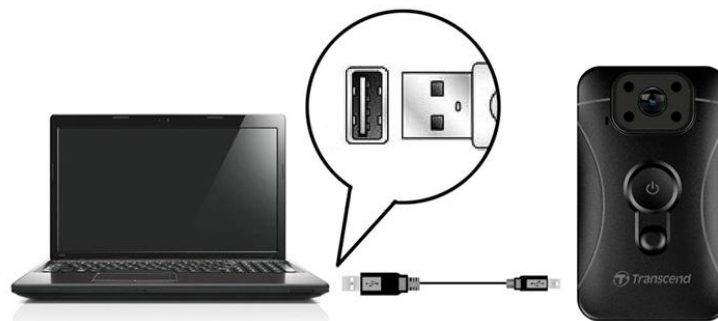
7. Playing, Transferring & Deleting Videos / Photos |

To play the recorded videos or view the photos, connect the DrivePro Body 10 to your desktop or laptop:

Option 1: Take the microSD memory card out of the DrivePro Body 10, and insert it to a compatible card reader to transfer files to your computer.

Option 2:

1. Plug the small end of a USB cable into the micro USB port located on the bottom of the DrivePro Body 10.
2. Plug the large end of the cable into an available USB port on your desktop or laptop.




■ Playing Videos & Viewing Photos

Select the DrivePro Body 10 folder and then click on the VIDEO folder to play your recorded videos; alternatively, click on the PHOTO folder to view your photos.

■ Transferring and Deleting Videos & Photos

● Windows 7, 8 or 8.1


No drivers are required for connecting the DrivePro Body 10 to your desktop or laptop. Windows® Operating Systems have built-in drivers to support your camera. Upon successful connection to your computer, a new **Removable Disk** drive with a newly assigned drive letter representing the DrivePro Body 10 will automatically appear in **My Computer**, and a Removable Hardware  icon will appear in the Windows System Tray.

Name	Type	Total Size	Free Space
Hard Disk Drives (2)			
Local Disk (C:)	Local Disk	976 GB	237 GB
Local Disk (D:)	Local Disk	886 GB	3.19 GB
Devices with Removable Storage (1)			
Removable Disk (E:)	Removable Disk		

*Note: (E:) is an example drive letter – the letter in your “My Computer” window may differ.

Your DrivePro Body 10 is now ready to transfer data just like an external storage. To transfer videos and photos, simply drag-and-drop files from the folder that represents the DrivePro Body 10. You can also delete unwanted files in case your memory card is full.

Proper removal of your DrivePro Body 10 from Windows:

1. Click once on the **Removable Hardware** icon  in the system tray.
2. A **Safely Remove Hardware** window will pop up. Click to continue.
3. A window stating, “**Safe To Remove Hardware,**” will pop up. Unplug your DrivePro Body 10 from the USB port after seeing this message.



● Mac® OS X 10.8.2 or later

No drivers are required. Plug your DrivePro Body 10 into an available USB port directly, and your computer will automatically detect it.



Proper removal of your DrivePro Body 10 from Mac OS:

Drag-and-drop the Disk icon corresponding to your Camera into the trashcan, and then unplug your DrivePro Body 10 from the USB port.

WARNING:



1. To prevent data loss, always follow the proper removal procedures when disconnecting the DrivePro Body 10 from your computer.
2. When the DrivePro Body 10 is connected to a computer, it can only be used for transferring files. You will not be able to record videos or take photos at this time. Please disconnect your camera from the computer to resume normal function.

8. DrivePro Body Toolbox™ Software |

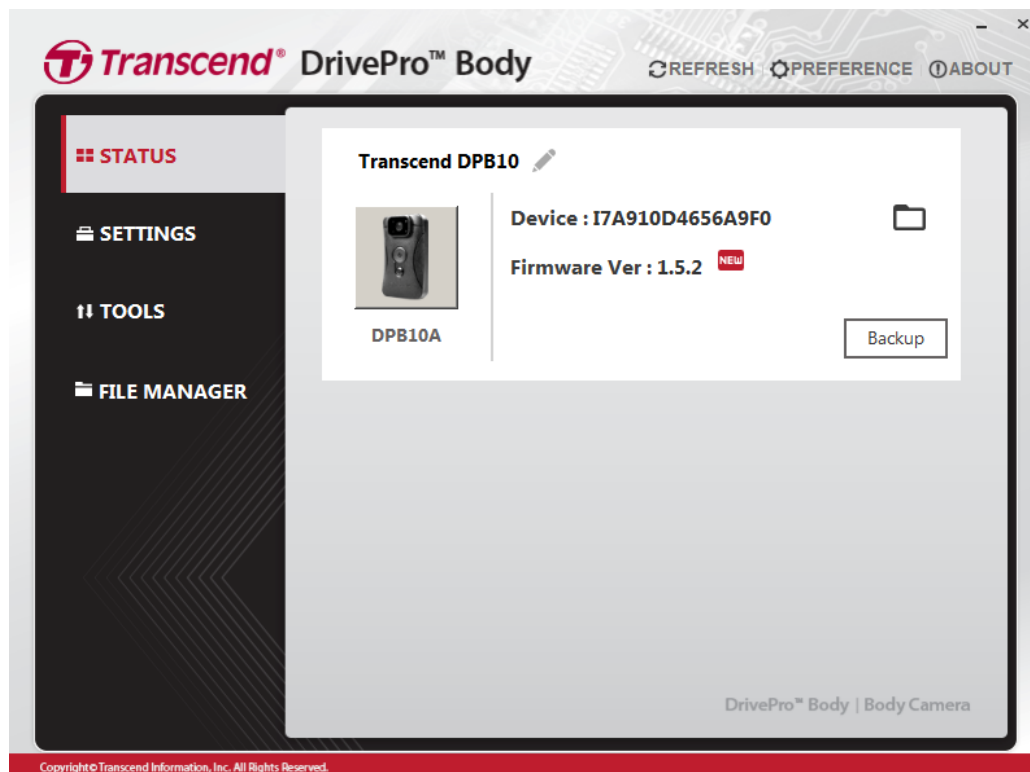
Exclusively designed for Transcend's DrivePro Body 10, DrivePro Body Toolbox™ is a secure video file management system which simplifies the settings of the camera and video/photo files. DrivePro Body Toolbox features a user-friendly interface that allows Windows users to set the basic functions of the DrivePro Body 10.


To use DrivePro Body Toolbox:

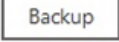
1. Download the installation files from: <http://www.transcend-info.com/downloads>
2. Install DrivePro Body Toolbox software on your desktop or laptop.


■ Status

On the Status page, the basic information of the DrivePro™ Body is displayed, including device serial number, firmware version, user label and model name.



To change the user label, click on .

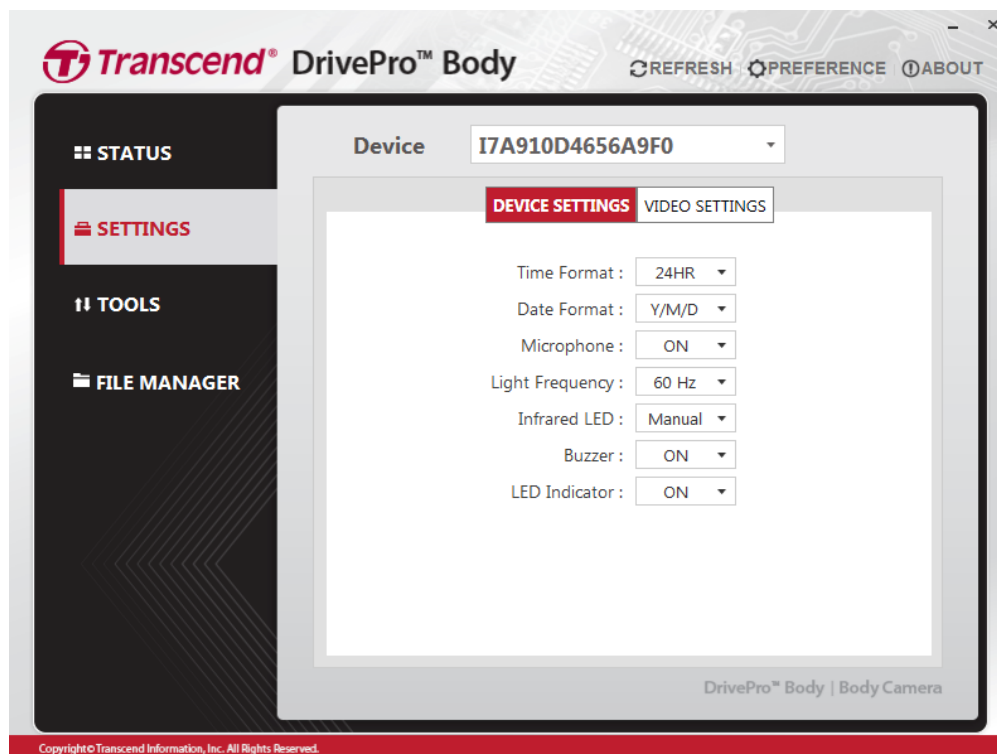
To start backing up, click on .

To play videos and browse photos, click on .

■ Settings

On the Settings page, you can adjust the Device settings or Video settings.

Device Settings



Time Format: Select the 24-hour or 12-hour AM/PM time format.

Available options: 24HR / AM/PM

Date Format: Set the date format.

Available options: YY/MM/DD or MM/DD/YY or DD/MM/YY

Microphone: Turn on/off the microphone during video recording.

Available options: On / Off

Light Frequency: Select the appropriate frequency to avoid flashing A/C light.

Available options: 50Hz / 60Hz

Infrared LED: Select to activate the Infrared LED manually or automatically.

Available options: Manual / Auto

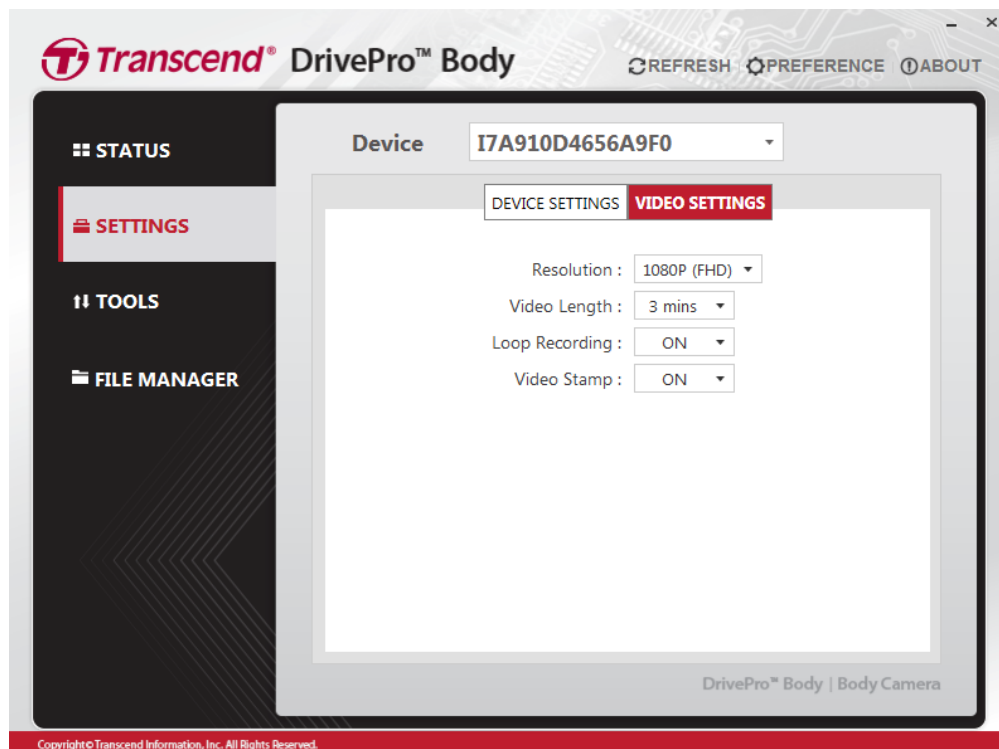
Buzzer: Turn on/off the buzzer of the DrivePro™ Body.

Available options: On / Off

LED Indicator: Turn on/off the LED Indicator.

Available options: On / Off

Video Settings



Resolution: Set the resolution/quality for video recording.

Available options: FHD / HD

Video Length: Set the recording length of each recorded video file.

Available options: 3 mins / 5 mins / 10 mins

Loop recording: Overwrite the old video files with new ones.

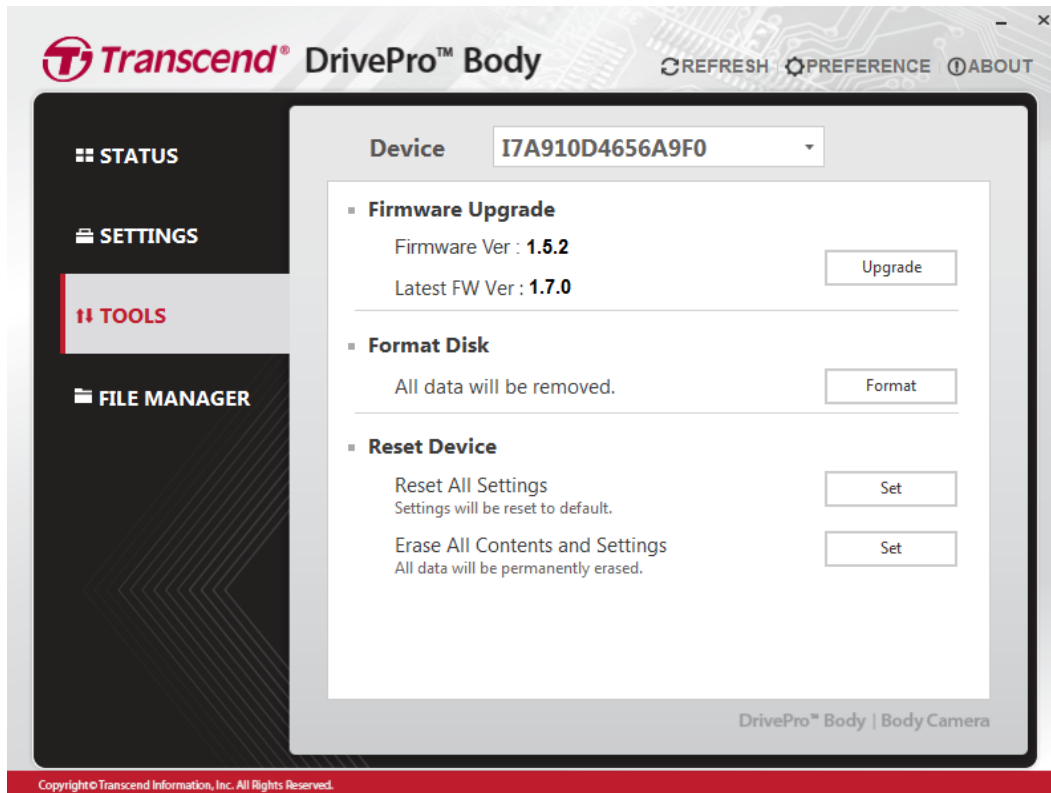
Available options: Disable / Enable

Video Stamp: Display the time of the event being recorded and the video label.

Available options: on/off

■ Tools

On the Tools page, you can upgrade firmware to the latest version, format disk or reset DrivePro™ Body to its default status.



Note: Formatting the disk and resetting the device will permanently remove all data.

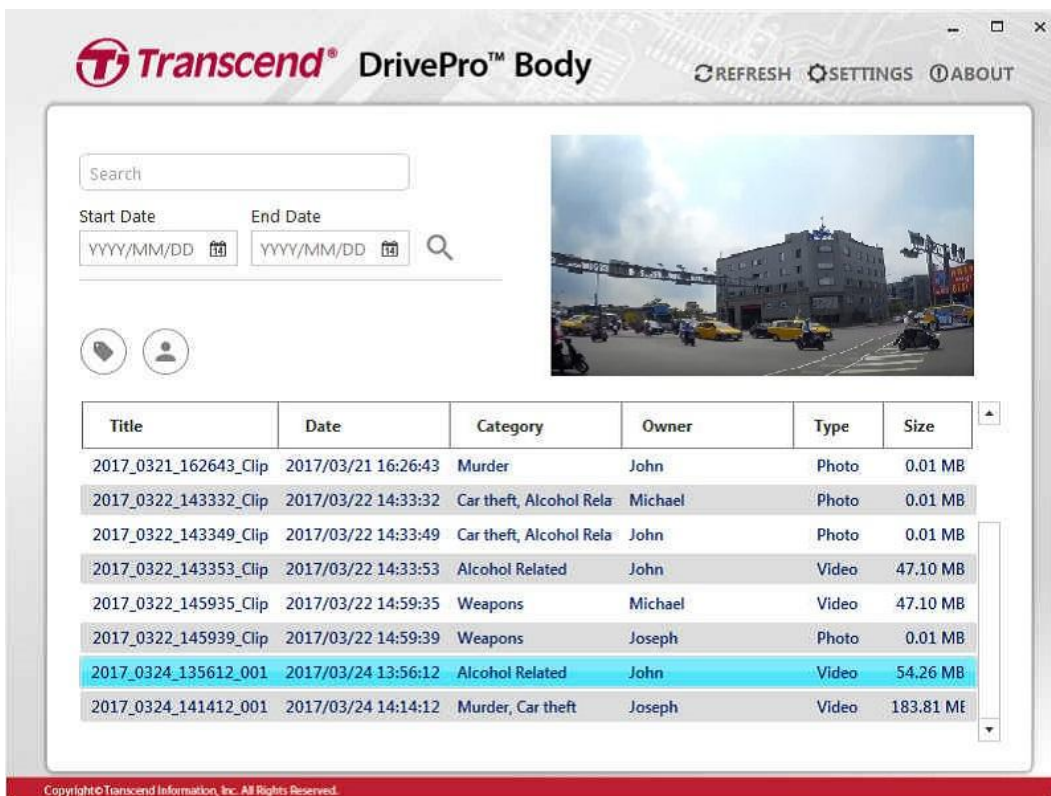
Firmware Upgrade: Upgrade your firmware to the latest version available.

Format Disk: Format your device.

Reset Device: Reset all settings to default or erase all contents and settings.

■ File Manager

On the File Manager page, you can search and manage your videos and photos, or edit photos.



Click on **SETTINGS** on top of the page to add, delete, or edit the Owner and Category of your files.

SETTINGS

OWNER CATEGORY

John
Mary
Michael

+

-

✎

OK

SETTINGS

OWNER CATEGORY

Murder
Car theft
Alcohol Related
Weapons

+

-

✎

OK

■ Preference

Click on **PREFERENCE** on top of the page to adjust the settings of the DrivePro™ Body Toolbox.
Check the available options below according to your preference.

PREFERENCE

SYSTEM BACKUP DEVICE

☐ Run on Windows startup

☐ Run minimized

Language
English

OK

PREFERENCE

SYSTEM BACKUP DEVICE

☐ Auto back up

☐ Delete files after backup is completed

Path of backup
D:\DriveProBody\backup

Change

OK

PREFERENCE

SYSTEM BACKUP DEVICE

☐ Auto sync time with PC

OK

9. Precautions |

■ Do not use or store the DrivePro Body 10 in the following places to prevent malfunction or deformation:

- In extremely hot, cold or humid places such as in a car parked in the sun
- Under direct sunlight or near a heater
- Near strong magnetic fields
- In sandy or dusty places

■ Care and storage of the DrivePro Body 10 lens

- Wipe the surface of the lens clean with a soft cloth in the following cases:
 - When there are fingerprints on the lens surface
 - When the lens is exposed to salty air such as at the seaside
- Store in a well-ventilated location subject to little dirt or dust
- To prevent mold, periodically clean the lens as described above

■ Cleaning

Clean the DrivePro Body 10 surface with a soft cloth slightly moistened with water, then wipe the surface with a dry cloth. Do not use any of the following as they may damage the finish or the casing:

- Chemical products such as thinner, benzene, alcohol, disposable cloths, insect repellent, sunscreen or insecticide, etc.
- Do not touch the camera with any of the above on your hand.
- Do not leave the camera in contact with rubber or vinyl for a long time.

■ Moisture condensation

If the DrivePro Body 10 is brought directly from a cold to a warm place (or vice versa), moisture may condense inside or outside the camera. This moisture condensation may cause malfunction of the DrivePro Body 10.

If moisture condensation occurs, turn off the DrivePro Body 10 and wait about 1 hour for the moisture to evaporate.

10. IPX4 Water Resistant |

The camera body of the DrivePro Body 10 is IPX4 water resistant (not waterproof), offering protection against splashing water from any direction. However, it is not protected against pressurized water such as from a shower or tap.



WARNING: DrivePro Body 10 is not water resistant when connected to a USB cable.

Failure caused from incorrect use is not covered by the limited warranty.

- Do not use the DrivePro Body 10 in water as it is not waterproof.
- Firmly close the memory card cover. (If the cover is not fully closed, water may leak inside the camera. Do not open/close the cover when your hands are wet).
- Do not use the DrivePro Body 10 in high temperature and high humidity environments (i.e. saunas, steam and shower rooms).
- Do not use the DrivePro Body 10 for a long time in heavy rains to avoid the moisture from penetrating

11. Package Contents |

The DrivePro Body 10 package includes the following items:

- DrivePro Body 10



- Adapter



- micro-USB cable



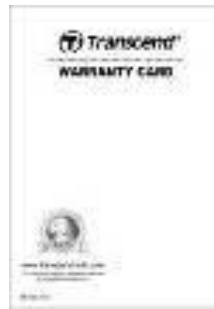
- 32GB microSD Memory Card



- Quick Start Guide



- Warranty Card



12. Specifications |

Connect Interface	USB 2.0
Storage Capacity	MLC-based microSD, 8GB / 16GB / 32GB (Class 10 or above)
Dimensions	88.4 mm (L) x 52.2 mm (W) x 19.6 mm (H) 3.48" (L) x 2.06" (W) x 0.78" (H)
Weight	111g 3.92 oz
Battery	Li-Polymer 1530mAh
Power Supply	Input: AC100V-240V, 50-60Hz, 0.4A Max Output: DC5V/2A
Recording Life	Up to 3.5 hours*
Operating Temperature	-20°C (-4°F) ~ 65°C (149°F)
Video Format	H.264 (MOV: up to 1920x1080 30fps)
Water Resistance	IPX4
Shock Resistance	MIL-STD-810G 516.6-Transit Drop Test
Lens	F/2.8, 160° wide angle
Resolution / Frame Rate	Full HD (1920 x 1080) / 30fps
Certification	CE, FCC, BSMI
Warranty	2-Year Limited

Note

1. We strongly recommend the use of MLC- based memory cards to reach the optimal recording performance as body camera require extensive read/write. Using TLC-based memory cards on your body camera might result in unstable performance.
2. Besides the bundled microSD card, we recommend Transcend's Ultimate microSD card series (633x & 600x) as an additional purchase to reach the most stable recording performance. Please see below for the recommend microSD cards.

·16/32GB	microSDHC	Class	10	UHS-I	600x
(TS16G/32GUSDHC10U1)					
·32GB	microSDHC	Class	10	UHS-I	U3 633x
(TS32GUSDU3)					

* Environmental conditions may increase or decrease specifications

13. Frequently Asked Questions |

If you have any question or a problem occurs to your DrivePro Body 10, please first check the instructions listed below before sending your DrivePro for repair. If you cannot find any ideal solution to your question below, please consult your dealer, service center, or local Transcend branch office for further help. You can also visit Transcend website (<http://www.transcend-info.com/>) for more FAQs and Technical Support services (http://www.transcend-info.com/Support/contact_form).

■ **My computer operating system cannot detect my DrivePro Body 10**

Please check the followings:

1. Is your DrivePro Body 10 properly connected to the USB port? If not, unplug and connect it again. Make sure that both ends of the USB cables are properly connected as shown in the User's Manual.
2. Is your DrivePro Body 10 connected to the Mac keyboard? If yes, try to plug it in an available USB port on your Mac Desktop directly.
3. Is the computer's USB ports enabled? If not, refer to the user's manual of your computer (or motherboard) to enable them.

■ **None of the DrivePro Body 10 buttons are responding.**

Please press the Reset button on the bottom of the DrivePro Body 10 with a pointed object such as a paper clip.

■ **Is the DrivePro Body 10 shockproof and waterproof?**

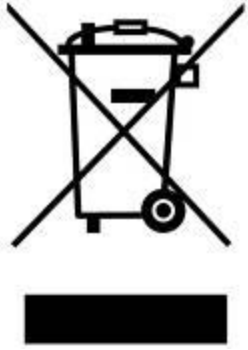
The DrivePro is IPX4 water resistant and meets rigorous U.S. military drop-test standards*.

*Based on MIL-STD-810G 516.6-Transit Drop Test

■ **Can I use the DrivePro Body 10 to record at nighttime?**

Yes, the DrivePro Body 10 will activate the Infrared LED automatically at night or in low light conditions. However, please note that photos taken and videos recorded with Infrared LED will be in grayscale.

14. Recycling and Environmental Protection |



Recycling the Product (WEEE): Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed-out wheel bin symbol attached to a product, it means that the product is covered by the European Directive 2002/96/EC:

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potential negative consequences on the environment and human health.



Battery Disposal: Your product contains a built-in rechargeable battery covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste. Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.

For products with non-exchangeable built in batteries: The removal of (or the attempt to remove) the battery invalidates the warranty. This procedure is only to be performed at the end of the product's life.

15. Two-year Limited Warranty |

This product is covered by a Two-year Limited Warranty. Should your product fail under normal use within two years from the original purchase date, Transcend will provide warranty service pursuant to the terms of the Transcend Warranty Policy. Proof of the original purchase date is required for warranty service. Transcend will inspect the product and in its sole discretion repair or replace it with a refurbished product or functional equivalent. Under special circumstances, Transcend may refund or credit the current value of the product at the time the warranty claim is made. The decision made by Transcend shall be final and binding upon you. Transcend may refuse to provide inspection, repair or replacement service for products that are out of warranty, and will charge fees if these services are provided for out-of-warranty products.

Limitations

Any software or digital content included with this product in disc, downloadable, or preloaded form, is not covered under this Warranty. This Warranty does not apply to any Transcend product failure caused by any accident, abuse, mishandling or improper usage (including use contrary to the product description or instructions, outside the scope of the product's intended use, or for tooling or testing purposes), alteration, abnormal mechanical or environmental condition (including prolonged exposure to humidity), acts of nature, improper installation (including connection to incompatible equipment), or problems with electrical power (including undervoltage, overvoltage, or power supply instability). In addition, damage or alteration of warranty, quality or authenticity stickers, and/or product serial or electronic numbers, unauthorized repair or modification, or any physical damage to the product or evidence of opening or tampering with the product casing will also void this Warranty. This Warranty shall not apply to the transferees of Transcend products and/or anyone who stands to profit from this Warranty without Transcend's prior written authorization. This Warranty only applies to the product itself, and excludes integrated LCD panels, rechargeable batteries, and all product accessories (such as card adapters, cables, earphones, power adapters, and remote controls).

Transcend Warranty Policy

Please visit www.transcend-info.com/warranty to view the Transcend Warranty Policy. By using the product, you agree that you accept the terms of the Transcend Warranty Policy, which may be amended from time to time.



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- (c) Code Project Open License (CPOL), the terms of which is currently available at <http://www.codeproject.com/info/cpol10.aspx>

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8. Limitation of Liability. IN ANY CASE, TRANSCEND 'S LIABILITY ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT WILL BE LIMITED TO THE TOTAL AMOUNT ACTUALLY AND ORIGINALLY PAID AT RETAIL BY CUSTOMER FOR THE PRODUCT. The foregoing Disclaimer and Limitation of Liability will apply to the maximum extent permitted by applicable law. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the exclusions and limitations set forth above may not apply.

9. Termination. Transcend may, in addition to any other remedies available to Transcend, terminate this Agreement immediately if Customer breaches any of its obligations under this Agreement.

10. Miscellaneous. (a) This Agreement constitutes the entire agreement between Transcend and Customer concerning the subject matter hereof, and it may only be modified by a written amendment signed by an authorized executive of Transcend. (b) Except to the extent applicable law, if any, provides otherwise, this Agreement will be governed by the law of the Republic of China, excluding its conflict of law provisions. (c) If any part of this Agreement is held invalid or unenforceable, and the remaining portions will remain in full force and effect. (d) A waiver by either party of any term or condition of this Agreement or any breach thereof, in any one instance, will not waive such term or condition or any subsequent breach thereof. (e) Transcend may assign its rights under this Agreement without condition. (f) This Agreement will be binding upon and will inure to the benefit of the parties, their successors and permitted assigns.